

2021 Cougar Travel Trailers  
Models: 22MLS, 22RBS, 25RDS, 26RBS, 26RKS, 27RES, 29BHS, 30RKD, 31MBS, 32RLI, 34TSB



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**SAFETY ADVISORY 21-392**

**Safety Recall:**

Keystone , Title  
Dealer , Dealer Number  
ballt@keystonerv.com

**US: 20V-801**  
**CAN: 2020-640**

Dear Keystone

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021 Cougar Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for This Recall***

It has been decided that the Solar Prep wiring to the 12VDC breakers located by the battery may not be connected to the protected side of the breaker. If this condition exists, it will lead to an increased risk of fire if an electrical short should occur on the unprotected circuit. If the wire leading to the Solar Prep experiences a short, there is an increased risk of fire and/or property damage. The vehicles included in the recall are:

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Serial Number Range: MV505097 - MV506397

***VINs in Your Inventory***

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 21-392.

***Advisory Instructions***

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 21-392](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada

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