



David J. Johnson
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 Ford Customer Service Division

Ford Motor Company
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TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice
 Safety Recall 20S73
 Certain 2021 Model Year Econoline Equipped with 7.3L Engine
 Engine Cover Thermal Management**

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Econoline	2021	Ohio	May 11, 2019 through November 13, 2020

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

Some of the affected vehicles may contain an engine cover with insulation on the underside of the engine cover that does not fully extend to the perimeter of the engine cover as intended. As a result, heat from the engine compartment can cause elevated temperatures on the passenger compartment surface of the engine cover. Direct and continuous contact with certain areas of the passenger compartment surface of the engine cover may cause burns to the skin of the driver or front seat passenger.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers when parts are available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening a RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail by the week of February 8, 2021, at which time, it is anticipated that repair instructions and parts ordering information will have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson