

N523NAS1



TECHNICAL BULLETIN

18 FEB 2021

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION:

100-00

SUBJECT/CONCERN:

SAFETY RECALL: Aftermarket Seatbelts Incorrect Service Part Number

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
New Range Rover Evoque (LZ)	2020	001474-075808

MARKETS:

USA

CONDITION SUMMARY :
SITUATION:

An issue has been identified on certain Land Rover vehicles within the Affected Vehicle Range which have received an in-service replacement of the second row seatbelt assembly.

ACTION:

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the procedure(s) detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS INFORMATION :
NOTES:

- Order only the expected percentage demand of parts as identified.
- Use the Vehicle Identification Number (VIN) and the Electronic Parts Catalogue (EPC) to confirm part number(s) necessary to perform repairs.

DESCRIPTION	PART NUMBER	QUANTITY	EXPECTED PERCENTAGE DEMAND
Second row seatbelt retractor	LR122836	1	100
Seatbelt anchor bolt	LR067428	1	100

DESCRIPTION	PART NUMBER	QUANTITY	EXPECTED PERCENTAGE DEMAND
Seatbelt retractor bolt	LR063976	1	100

WARRANTY INFORMATION:

NOTE:

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

Warranty claims must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
N523	K	Inspect left and right second row seatbelt - No further action required	05.10.10	0.1	-	-

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
N523	L	Inspect left and right second row seatbelt - No further action required Drive in/drive out	05.10.10	0.1	-	-
			02.02.02	0.2	-	-
N523	M	Inspect and renew second row seatbelt retractor - Single	99.02.64	0.4	LR122836	1
				0.2	LR067428	1
					LR063976	1
N523	N	Inspect and renew second row seatbelt retractor - Single Drive in/drive out	99.02.64	0.4	LR122836	1
					LR067428	1
			02.02.02	0.2	LR063976	1
					-	-
N523	O	Inspect and renew second row seatbelt retractor - Pair	99.02.65	0.8	LR122836	2
				0.2	LR067428	2
					LR063976	2
N523	P	Inspect and renew second row seatbelt retractor - Pair Drive in/drive out	99.02.65	0.8	LR122836	2
					LR067428	2
			02.02.02	0.2	LR063976	2
					-	-

Normal Warranty policies and procedures apply.

CUSTOMER REIMBURSEMENT:

If a customer has indicated that they have already paid for this concern as a normal retail repair (vehicle outside warranty period), a copy of the repair invoice must be produced as proof of the repair. The retailer must directly reimburse the customer and a claim for recovery of this cost should be made using the related damage procedure. Claims for related damages can only be made when this bulletin has been paid/accepted. Use the Program Code, Option Code 'X', and enter the cost using Sundry Code 'ZZZ999'. All costs must be entered in local currency.

A copy of the invoice/repair order must be attached to the repair order for Warranty Audit purposes.

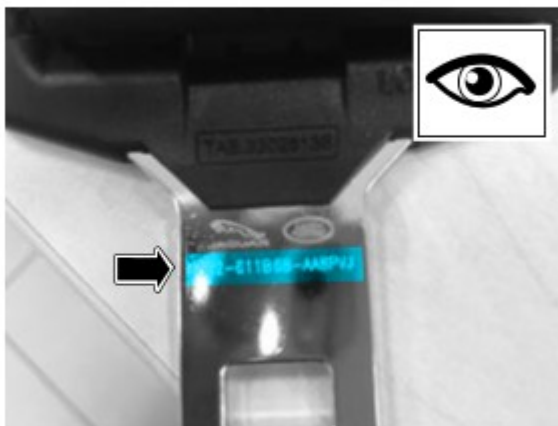
A brief comment should be entered in the 'Technician Comments' field on the claim to itemize and explain the charges.

Only vehicles eligible for this Recall Action are included in this process. Only 1 claim per vehicle for related damages will be accepted.

SERVICE INSPECTION:

1. Open the rear left or right door.
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2. ■



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Inspect the left and right (outboard) second row seatbelts. Inspect, and record on the repair order, the part number shown in the area highlighted in the illustration.

- If both left and right seatbelts **DO** show part number **K8D2 611B68 AA 8PVJ**, no further action is required. Close the door and release the vehicle.
- Any second row seatbelt, left or right, that **DOES NOT** show part number **K8D2 611B68 AA 8PVJ** will require a new seatbelt retractor; go to the Service Instruction.

SERVICE INSTRUCTION:

1.

NOTE:

Repeat for the opposite side of the vehicle if required.

Renew the second row seatbelt retractor (see TOPIx Workshop Manual section 501-20A: Removal and Installation - Second Row Seatbelt Retractor).