



ASTON MARTIN THE AMERICAS

January 14, 2021

[REDACTED]
Houston, TX 77056
USA

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall 20V-784

This notice applies to your vehicle: SCFVUJAW3MT [REDACTED]

Dear [REDACTED]

Safety Recall Action RA-30-1471 – Headliner Foam Block Installation

REASON FOR THIS RECALL ACTION

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that certain MY 2021 DBX vehicles built between March 2020 and October 2020 fail to conform to Federal Motor Vehicle Safety Standard No. 201 (Occupant Protection in Interior Impact).

Affected vehicles were built without headliner foam blocks installed. These were designed to enable the vehicle to conform to the standard. In the event of a crash, missing headliner foam blocks could increase the risk of head injury to an unbelted occupant. As a precaution to reduce this risk, occupants are urged to continue to wear their seatbelts.

The models affected are:

- 2021 - DBX

WHAT WE WILL DO

Aston Martin will notify the owner by mail and instruct you to take your vehicle to a dealer to install the headliner foam blocks. This will be performed free of charge.

WHAT YOU SHOULD DO

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to fully explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labour time necessary to complete this service correction is a maximum of 30 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-866-278-6661.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

IF YOU NO LONGER OWN THE VEHICLE

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely



Scott Kinnear
Head of After Sales
Aston Martin North America, Inc.