



**IMPORTANT SAFETY RECALL RVXX2006  
NHTSA RECALL # 20V-782**

**DEAR VOLVO TRUCK OWNER:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Trucks North America has decided that a defect which relates to motor vehicle safety exists in certain Volvo 2021 VAH, VHD, VNL, and VNR model vehicles manufactured from July 8, 2020 through December 8, 2020.

**SAFETY DEFECT:** The collets (internal jaws) for the brass fitting inserts used in the pneumatic (air) pass-through plate may have been damaged during leak testing by the supplier, Norgren. The potential consequence is the brass fitting may completely release the air brake line from the pass-through plate while under pressure. If this occurs on the park brake circuit, signal pressure that holds the mechanical spring in the park brake chambers will be lost allowing the park brakes to apply.

**SAFETY RISK:** If the park brakes apply, the driver may lose control of the vehicle under certain conditions increasing the risk of crash.

**PRECAUTIONS YOU CAN TAKE:** Vehicles with audible leaks are to be placed out of service until the vehicle is repaired; checking for air leaks is required by the daily pre-trip inspection performed by the driver.

**TIME REQUIRED FOR THE REPAIR:** The time required to repair your vehicle is approximately 2 hours.

**WHAT YOU SHOULD DO:** You should contact the nearest Volvo Parts and Service Center and make an appointment. The dealer will inspect/repair each air hose at the pass through connection at **no charge** to you.

You can locate the closest Volvo Parts and Service Center by going on line to <http://www.volvo.com/trucks/na/en-us/dealers/> and selecting “Dealer Locator” or by calling our toll-free number: (800) 528-6586.

**NOTICE REGARDING  
LEASED VEHICLES:**

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL  
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/  
COMPLAINTS:**

If your vehicle has not been repaired within a reasonable time after delivering it to a Volvo Parts and Service Center, please contact:

Volvo Trucks North America  
Regulatory Affairs Department,  
P.O. Box 26115  
Greensboro, NC 27402-6115  
[vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com)

**PRE NOTIFICATION  
REMEDIES:**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Volvo's commitment to provide our customers with the best possible product.

***VOLVO TRUCKS NORTH AMERICA***