

Volvo Trucks

Uptime



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V20-06b
Date: January 20, 2021
Valid to: N/A
Action Required? Yes No

From: Gerard Hones, Regulatory Specialist Government Reporting
Subject: Safety Recall RVXX2006, Norgren Collet Inspection/Replacement REVISED

Description of Defect:

On certain vehicles, the collets (internal jaws) for the brass fitting inserts used in the pneumatic (air) pass-through plate may have been damaged during leak testing by the supplier, Norgren. The potential consequence is the brass fitting may completely release the air brake line from the pass-through plate while under pressure. If this occurs on the park brake circuit, signal pressure that holds the mechanical spring in the park brake chambers will be lost allowing the park brakes to apply.

If the park brakes apply, the driver may lose control of the vehicle under certain conditions increasing the risk of a vehicle crash.

Repair: The Norgren collets will be inspected and replaced if needed.

Revisions: The affected vehicles were manufactured between July 8, 2020 through January 11, 2021. The inspection methodology published for RVXX2006 has been revised to include the cutting of the cable tie securing the air line bundle going to the pass through. Trucks that were pro-actively included in S7547 (and have been inspected under that service campaign) will need to be re-inspected with the new methodology and are therefore included in the recall. Campaign S7547 is now EXPIRED.

Models/ Model Years Affected: Revised date range

Certain 2021 VAH, VHD, VNL, and VNR model vehicles manufactured from July 8, 2020 through January 11, 2021.

Vehicle Quantities: Revised

8,014 (6,952 US, 994 Canada, 68 Mexico)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

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Subject: Safety Recall RVXX2006, Norgren Collet
Inspection/Replacement REVISED

Bulletin: SRA-V20-06b
Date: January 19,2021
Valid to: N/A

Release Schedule:

- Vehicle list and repair Instructions are posted on the Trucks Dealer Portal.
- Owner notification letters will be mailed on or before January 31, 2021.

Q&A:

Q: Are the vehicles safe to drive?

- The affected vehicles are safe to operate, **provided that there are no audible air leaks at the pass-through plate.**
- Vehicles with audible leaks are to be placed out of service until the vehicle is repaired; **checking for air leaks is required by the daily pre-trip inspection performed by the driver.**

Q: If a vehicle is placed out-of-service because of an audible leak, can the dealer go ahead and repair the vehicle?

- Yes, the customer is not to be charged for the repairs, towing, or traveling to the vehicle to fix it.
- The claim for the expense is to be filed using the recall authorization, RVXX2006, which will be loaded by January 31, 2021.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.