

Part 573 Safety Recall Report

20V-781

Manufacturer Name : Ducati North America**Submission Date :** DEC 15, 2020**NHTSA Recall No. :** 20V-781**Manufacturer Recall No. :** SRV-RCL-20-003**Manufacturer Information :**

Manufacturer Name : Ducati North America

Address : 1292 Reamwood Avenue
Sunnyvale CA 94089

Company phone : 719 209 4609

Population :

Number of potentially involved : 1,072

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2021 Ducati Scrambler 1100

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The exhaust valve bowden cable could contact to main vehicle positive battery wiring, causing a short circuit with a potential risk of fire.

Production Dates : MAR 15, 2018 - OCT 28, 2020

VIN Range 1 : Begin : ZDMKAFCP5JB000202 End : MLOKAFCP9MT000214 ☒ Not sequential**Description of Defect :**Description of the Defect : The exhaust valve bowden cable could contact to main vehicle positive battery wiring, causing a short circuit with a potential risk of fire.
Ducati has never received Customer complaints, and reports of crash or injuries.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The exhaust valve bowden cable could contact to main vehicle positive battery wiring, causing a short circuit with a potential risk of fire.
Ducati has never received Customer complaints, and reports of crash or injuries.Description of the Cause : The exhaust valve bowden cable could contact to main vehicle positive battery wiring, causing a short circuit with a potential risk of fire.
Ducati has never received Customer complaints, and reports of crash or injuries.

Identification of Any Warning that can Occur : No warning will occur.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

From August 2019 until December 2020, two reports arrived at Ducati from the network about Scrambler 1100 short circuit between the exhaust valve bowden cable and the main vehicle positive battery cable.

Since the beginning, Ducati Motor Holding have analyzed these cases.

On December 15, 2020 the Ducati Motor Holding safety internal commission decided to launch a recall campaign to the potential affected bikes park.

Ducati has never received Customer complaints, and reports of crash or injuries.

Description of Remedy :

Description of Remedy Program : Ducati will notify dealers. The dealer will install an exhaust valve cable retainer and also install a fixing tie between the exhaust valve cable and the retainer free of charge. This new layout avoids any contact between the exhaust valve cable and the main vehicle positive battery cable. Regardless of warranty status, units affected by this recall will be covered at no charge to the customer. This includes reimbursement for pre-notice recall repairs that meet Ducati North America's standards, and support for roadside assistance needed for units to reach a Ducati-authorized repair facility. Requests for reimbursement for the cost of remedies paid for by vehicle owners prior to notification of the safety recall will be considered by Ducati based on the general reimbursement plan on file with the agency.

Ducati North America Recall Bulletin is scheduled to be published to the Ducati Dealer Network using the established communication process. Owner notification letters are expected to mail within 60 days from submission of this report

How Remedy Component Differs from Recalled Component : A new cable routing with an exhaust valve cable retainer and a fixing tie (zip tie) has been introduced.

Identify How/When Recall Condition was Corrected in Production : The same remedy was introduced on DMH Ducati production line on September 2020, and on DMT Ducati production line on October 2020.

Recall Schedule :

Description of Recall Schedule : A Ducati North America Recall Bulletin will be published to the network of dealers through an established communication process. We estimate that we will initiate the Recall contact process for affected motorcycle Customers by January 25th 2021. Owner notification letters will be mailed within 60 days from submission of this report.

Planned Dealer Notification Date : DEC 21, 2020 - DEC 24, 2020

Planned Owner Notification Date : JAN 25, 2021 - JAN 29, 2021

* NR - Not Reported