

**IMPORTANT STOP SALE NOTICE:  
STOP RETAIL SALES AND DELIVERY OF  
2021 Z400 ABS, NINJA® 400 & NINJA® 400 ABS MODELS**

Year	Model Name	Model Code
2021	Z400 ABS	ER400DMFNL, ER400DMFNN
2021	NINJA® 400	EX400HMFAL, EX400HMFAN, EX400HMFNL, EX400HMFNN
2021	NINJA® 400 ABS	EX400GMFAL, EX400GMFAN, EX400GMFBL, EX400GMFBN EX400GMFNL, EX400GMFNN

**Subject:**

Kawasaki is issuing a stop sale notice for 2021 Z400 ABS, NINJA 400 & NINJA 400 ABS models.

On eligible units, the strength of the camshaft chain tensioner is insufficient due to improper heat treatment. Continued use can result in camshaft chain tensioner damage, leading to noisy operation, and in the worst case, engine stalling, which could result in loss of control and increase the risk of a crash.

**What Dealers Must Do:**

- **DISCONTINUE 2021 Z400 ABS, NINJA 400 & NINJA 400 ABS MODEL SALES IMMEDIATELY**
- **CONTINUE PROCESSING AND SENDING PRODUCT REGISTRATION PAPERWORK FOR RECENT Z400 ABS, NINJA 400 & NINJA 400 ABS PURCHASERS**

Kawasaki expects to issue repair information to dealers the third week of December of 2020. Owners of eligible units will be notified to contact an authorized Kawasaki motorcycle dealership to schedule an appointment to complete the repairs.

We apologize for any inconvenience experienced and are working toward a resolution of this matter as quickly as possible.

KAWASAKI MOTORS CORP, U.S.A.