

View Message

Sent on	04	15	2021	Expires on	07	03	2021
---------	----	----	------	------------	----	----	------

From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject UPDATE Stop Sale/Safety Recall: 2012 Civic Hybrid Driveshaft Failure

DATE: April 15, 2021

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **UPDATE Stop Sale/Safety Recall: 2012 Civic Hybrid Driveshaft Failure**

PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, April 15, 2021, parts are available for the 2012 Civic Hybrid model through the controlled parts ordering system under the following service bulletin:

- 21-043, *Safety Recall: 2012 Civic Hybrid Driveshaft Inspection*

This bulletin includes inspection, parts, repair, and warranty information related to this recall.

SUMMARY

On December 10, 2020, American Honda notified NHTSA of a stop sale and safety recall for certain 2013-2015 Accord, 2012 Civic Hybrid and 2007-2013 Fit vehicles for improperly manufactured driveshafts that may corrode when driven under certain road conditions, increasing the risk of a crash. Refer to your **eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.