

December 11, 2020

Version 7

Safety Recall: Driver's Power Window Switch Does Not Work or Works Intermittently (Only VINs that start with JHL)

Supersedes 11-057, dated June 28, 2017, to revise the information highlighted in **yellow**

Confirm the vehicle's VIN starts with **JHL** before proceeding with this Service Bulletin.

This bulletin only applies to 2006 CR-Vs with VINs that start with **JHL**.

Refer to Service Bulletin 20-122 for 2002–06 CR-Vs with VIN's starting with SHS.

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2006	CR-V	ALL	VINs starting with JHL. Check iN VIN status for eligibility.

REVISION SUMMARY

Information below the title was updated.

BACKGROUND

If silicone-based cleaning agents are used near the master power window switch, the residue can adhere to the switch circuit board which may cause accelerated wear. As a result, the switch may overheat and melt, causing smoke, preventing the window to be rolled up or down, and the possibility of a fire.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. To see if a vehicle in inventory is affected by this recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Replace the driver's power window master switch.

NOTE: Do not apply Butyl Tape or a Skirt to VINs beginning with "JHL".

PARTS INFORMATION

Part Name	Part Number	Quantity
Driver's Power Window Master Switch	06357-S9A-305	1

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

TOOL INFORMATION

Tool Name	Tool Number	Quantity
KTC Trim Tool Set	SOJATP2014	1

WARRANTY CLAIM INFORMATION

NOTE: Confirm that the correct replacement part, 06357-S9A-305, was installed in the vehicle. After confirming part replacement, submit a claim using the Template ID below. **Incorrect repairs may be subject to debit. For example, if butyl tape is included, the incorrect repair was made to the vehicle.**

Template ID	Description	Flat Rate Time	Defect Code	Symptom Code	Failed Part Number
11-057N	Replace the driver's power window master switch.	0.2 hr	5WT00	R9300	35750-S9A-C05ZA

Skill Level: Repair Technician

REPAIR PROCEDURE

1. Using the appropriate trim tool, start prying at the rear of the driver's switch panel and move forward to release the hooks.

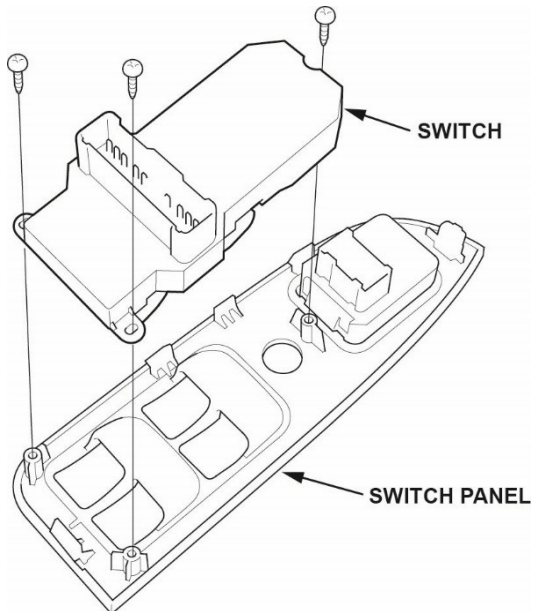


Start prying at the rear and work forward.

2. Disconnect the two connectors from the driver's power window master switch.



3. Remove the three screws that attach the switch to the switch panel.



4. Using the three screw removed in step 3, install the new switch to the switch panel.
5. Reconnect the connectors.
6. Reinstall the driver's switch panel into the door panel.

7. Reset the power window control unit:

- Turn the ignition switch to ON.
- Move the driver's window all the way down by holding the driver's window switch firmly down; when the window reaches the bottom, hold the driver's window switch down for 2 seconds.
- Move the driver's window all the way up by holding the driver's window switch firmly up; when the window reaches the top, hold the switch firmly up for 2 seconds.
- If the window does not work in AUTO, turn the ignition switch to LOCK and repeat step 7.

END