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From	Parts Operations, Campaign Group
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Subject	Part Stop Sale/ Return Request 2002-2006 CR-V Driver's PWMS Seal Kits
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On December 10, 2020, American Honda notified NHTSA of a stop sale and safety recall for certain 2002-2006 CR-V vehicles for improperly manufactured or previously repaired (under service bulletin 12-067) driver's power window master switches which may allow liquid to enter the door panel, potentially causing a short and increasing the risk of fire.

To ensure proper repairs, American Honda stopped the sales of all pre counter-measured 2002-2006 CR-V Driver's Power Window Master Switch (PWMS) Seal Kits. Effective immediately all dealers that have inventory of the below part are asked to stop installing and return parts back to American Honda.

Stop Sale and Return Request Affected Part Number:

35752-S9A-305

Return Request:

You must return all 2002-2006 CR-V Driver's PWMS Seal Kits (PN 35752-S9A-305) in your inventory. No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "CR-V PWMS Seal Kit Return" in the Remarks Section.
5. When approved, Print "Authorization Return document and labels" from the iN. Please return parts as normal with the "Return Authorization attached."
6. Return the 2002-2006 CR-V Driver's PWMS Seal Kits (PN 35752-S9A-305 on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by January 15th, 2021.

Thank you,

American Honda Motor Co., Inc.

CH/ms