

Part 573 Safety Recall Report

20V-767

Manufacturer Name : Forest River, Inc.

Submission Date : DEC 16, 2020

NHTSA Recall No. : 20V-767

Manufacturer Recall No. : 79-1257



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 157

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2021 Forest River Inc. XLR Boost Toy Hauler Recreational Vehicles

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River's Manufacturing plant and Office of Corporate Compliance were able to determine the affected vehicles based on production records and previous scale weights. The weight scales were moved and will be placed "in ground" to avoid any further issues with the forklift driving over the scale cables.

2020 XLR Boost - 20 2021 XLR Boost - 137

Production Dates : JAN 01, 2020 - DEC 01, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Due to the weight scales being out of calibration, the Unloaded Vehicle Weight (UVW) listed on the Federal Placard and Cargo Carrying Capacity (CCC) label have the potential to be lower than the actual weight therefore decreasing the carrying capacity of the vehicle.

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : With the UVW listed on Federal Placard being lower than the actual weight of the vehicle, this decreases the carrying capacity and the end user could potentially overload their vehicle based on the inaccurate information listed on the Federal Placard and CCC label.

Description of the Cause : A forklift ran over the scale cables causing issues with calibration subsequently causing issues with the scale weights on a specific production line.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 11/4/2020 - During a routine quality inspection, it was found that the weight scales were not properly calibrated and subsequently production was printing inaccurate Federal Placards for Unloaded Vehicle Weight (UVW) and Cargo Carrying Capacity (CCC).

On 11/9/2020 - Forest River's Office of Corporate Compliance was notified and began researching past weights and production records.

On 12/2/2020 - Research of weights and production records complete.

On 12/4/2020 - Forest River's Corporate Recall Committee voted to recall.

On 12/16/2020, Forest Rivers' Office of Corporate Compliance reviewed the entire scope one by one and we were able to eliminate 7 units' after comparing the units with their added options and deeming the UVW and CCC weights to be accurate. Filed Amendment.

Description of Remedy :

Description of Remedy Program : Forest River will provide a New Federal Placard and labor free of charge to the consumer.

What is the Forest River Customer Service Phone Number? (574)
642-0432

How Remedy Component Differs from Recalled Component : The new Federal Placard will have the correct Unloaded Vehicle Weight (UVW) and the correct carrying capacity listed on the Cargo Carrying Capacity (CCC) label.

Identify How/When Recall Condition was Corrected in Production : In late November 2020, Production began working to install the scales into the floor to prevent similar situations in the future.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 18, 2021 - JAN 18, 2021

Planned Owner Notification Date : JAN 18, 2021 - JAN 18, 2021

* NR - Not Reported