



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 22, 2020

Mr. Joshua Chard
Director, Corporate and Product Safety
Altec Industries, Inc.
210 Inverness Center Drive
Birmingham, AL 35242

NEF-150MR
20V-765

Subject: Hydraulic Check Valve May Have Snap Ring Failure

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/AERIAL DEVICE/2018-2020
ALTEC/DIGGER DERRICK/2018-2020

Mfr's Report Date: December 10, 2020

NHTSA Campaign Number: 20V-765

Components:

EQUIPMENT

Potential Number of Units Affected: 4,987

Problem Description:

Altec Industries, Inc. (Altec) is recalling certain 2018-2020 AA, AM, AN, A-Class, TA, DM, DL, DXXXX, DC, and DT digger derricks and aerial device vehicles equipped with a DC pump. A hydraulic check valve can have a snap ring failure resulting in the snap ring becoming lodged in a counterbalance or control valve allowing continued movement.

Consequence:

Unintended boom movement may result in potential injury and or property damage.

Remedy:

Altec will notify owners, and dealers will replace the valve's snap ring, free of charge. The recall is expected to begin February 10, 2021. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN 787.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement