

Part 573 Safety Recall Report

20V-763

Manufacturer Name : Forest River, Inc.

Submission Date : DEC 30, 2020

NHTSA Recall No. : 20V-763

Manufacturer Recall No. : 51-1256



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 2,828

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2018-2020 Forest River Inc. RPOD Travel Trailer Recreational Vehicles

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The plant was able to determine the affected vehicles by using production records. As of November 2019 vehicles produced will have securement added in addition to the bracket to hold the sewer termination plumbing in place.

2018 RPOD - 554

2019 RPOD - 1497

2020 RPOD - 777

Production Dates : APR 28, 2017 - FEB 11, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : On certain vehicles, the sewer termination bracket may fail causing the plumbing to become detached from the bracket.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the plumbing were to become detached from the bracket, this could cause the sewer termination plumbing to drag on the ground or become completely detached from the vehicle causing a crash, property damage and/or injury.

Description of the Cause : On certain vehicles, the securement of the bracket was insufficient to hold the length of the sewer termination plumbing in place.

Identification of Any Warning that can Occur : Visual signs of loose sewer termination plumbing.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

9/21/2020 – Received VOQ 11354675 indicating a problem with the sewer pipe.

9/24/2020 – OCC opened an investigation to review plant installation and securement processes and inspection of units.

11/11/2020 – Processes, inspections and analysis completed.

11/13/2020 – Recall Committee met and requested further analysis of data due to no clear trend of year and make.

12/4/2020 – Investigation and scope complete. Corporate Recall Committee voted to recall.

12/30/2020 – Upon reviewing the scope of vehicles affected OCC inadvertently missed adding one specific floor plan. This floor plan accounts for 10 additional VINs adding to US population. 2018 RPOD. Total vehicles affected in the US is now 2,828

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to consumer to add securement to the sewer termination pipe. An authorized Forest River Dealer or Service Center will need to perform the repair.

What is the Forest River Customer Service Phone Number? (574)
642-3119 Option 2

How Remedy Component Differs from Recalled Component : Securement will be installed in addition to the existing bracket

Identify How/When Recall Condition was Corrected in Production : November 2019, an additional securement strap was added to the plumbing

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 19, 2021 - JAN 19, 2021

Planned Owner Notification Date : JAN 19, 2021 - JAN 19, 2021

* NR - Not Reported