



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 27i6 / Terminal Cover

- This notice is for:**
- ✓ Dealer Principal
 - ✓ General Manager
 - ✓ Sales Managers
- ✓ Service Manager
 - ✓ Parts Manager
 - ✓ Service Advisor
- ✓ Warranty Administrator
 - ✓ Technicians

Date: January 11, 2021

Issue: The affected vehicles were erroneously equipped with a plus (positive) terminal cover that might be less capable of assuring 12 V-power supply in a rear crash according to FMVSS and CMVSS 301 (Fuel system integrity) at 80 km/h (approximately 50 mph). In case of a rear crash (according to FMVSS/CMVSS 301 at 80 km/h (approximately 50 mph)) it may be possible for the 12-volt power supply of the vehicle to become compromised.

While there is no noncompliance with FMVSS/CMVSS 301, this could result in not being possible to open the vehicle doors from the outside, or the hazard warning lights may not function due to a compromised electric power supply. This may lead to an increased risk of injury to vehicle occupants in a rear crash if the power supply is affected.

- Repair:**
- REPAIR AVAILABLE – January 12, 2021 - Replace the plus (positive) terminal cover.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Dealers will be sent an initial allocation prior to customer notification. If no initial allocation was received, please reference the Repair Projection Tool to view your potential VIN population.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2018	2019	RS5 COUPE	2,355
CAN	2018	2019	RS5 COUPE	447

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – January 2021

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-