

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 20V-755

Dear INFINITI M56 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2011 INFINITI M56 vehicles. Our records indicate that you own or lease the INFINITI vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall

Motivo del Retiro

On certain INFINITI M56 vehicles, INFINITI has determined the propeller shaft design lacks sufficient fatigue strength. As a result, the propeller shaft may experience reduced durability on some of the affected vehicles. In extreme cases, under severe acceleration from low speed conditions, the propeller shaft could potentially break causing a loss of propulsion while the vehicle is in motion. In the most severe case, the broken propeller shaft could also disable the parking brake.

If this issue occurs, the service brake and steering systems remain operational, allowing the driver to stop the vehicle. However, the loss of propulsion or parking brake may increase the risk of a crash or injury.

What INFINITI Will Do

Qué Hará INFINITI

Your INFINITI retailer will replace the propeller shaft. This repair will be performed free of charge. This service could take up to approximately one (1) hour to complete. However, your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Qué Debes Hacer



Contact any INFINITI retailer at your earliest convenience to schedule an appointment to have your vehicle remedied. Please bring this notice with you to your service appointment. For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R20B8>.

Para reparar tu vehículo, comunícate con cualquier concesionario INFINITI a la mayor brevedad. Se requiere que traigas esta notificación el día de tu cita. Para obtener más información sobre el retiro, visite <https://nna.secure.force.com/recall?camp=R20B8>.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, INFINITI North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-888-833-3216.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, INFINITI North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-888-833-3216.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.