



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 11, 2020

Ms. Tara Underwood
Senior Manager, Technical Compliance
Nissan North America, Inc.
One Nissan Way
Franklin, TN 37027

NEF-150SS
20V-755

Subject: Driveshaft Can Break

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INFINITI/M35 HYBRID/2012-2013
INFINITI/M56/2011-2013
INFINITI/Q70/2014
INFINITI/Q70 HYBRID/2014

Mfr's Report Date: December 7, 2020

NHTSA Campaign Number: 20V-755

Components:

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 2,708

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2011-2013 Infiniti M56, 2012-2013 M35 Hybrid, and 2014 Q70 and Q70 Hybrid vehicles. These models, equipped with 2WD and with a hybrid or VK56 powertrain, have a driveshaft that may break.

Consequence:

A broken driveshaft can cause a loss of propulsion, increasing the risk of a crash, or may disable the parking brake, increasing the risk of a rollaway and injury.

Remedy:

Infiniti will notify owners, and dealers will replace the driveshaft, free of charge. The recall is expected to begin January 29, 2021. Owners may contact Infiniti customer service at 1-800-662-6200.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

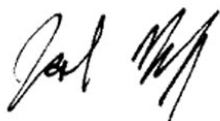
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement