

Part 573 Safety Recall Report

20V-754

Manufacturer Name : Forest River, Inc.

Submission Date : DEC 07, 2020

NHTSA Recall No. : 20V-754

Manufacturer Recall No. : 500-1265



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 115

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. East to West Travel Della Terra and Silver Lake Trailer
Recreational Vehicles

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The Manufacturing plant was able to identify vehicles affected by using production records from the inception of a new cabinet configuration for the outside kitchen along with a new outdoor grill.

Della Terra - 100

Silver Lake - 15

Production Dates : SEP 24, 2020 - NOV 23, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The outdoor grill can be stowed away with the propane hose still attached, and the burner(s) on.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the outdoor grill is stowed away with the burner still on this can cause a risk of fire, property damage and/or injury.

Description of the Cause : The manufacturing plant did not move the connection for the propane upon installing the new grill.

Identification of Any Warning that can Occur : The compartment door that houses the outside kitchen and grill cannot be closed all the way while the propane hose is attached.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 11/30/2020 during a routine quality inspection at the manufacturing plant it was determined the stove could be stowed away while the burner was still on and the propane hose still connected.

On 12/3/2020, the manufacturing plant was able to identify all vehicles affected.

On 12/4/2020 Forest Rivers Corporate Recall Committee voted to Recall

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to the consumer for the propane hose connection to be moved to the edge of the drawer slide in the outside kitchen. A Forest River Dealer or Service Center will need to perform this repair.

What is the Forest River Customer Service Phone Number? (574)
264-6664

How Remedy Component Differs from Recalled Component : The connection for the outside grills propane hose will be mounted on the edge of the grills drawer slide.

Identify How/When Recall Condition was Corrected in Production : During the week of November 30, 2020 the concern was corrected online by moving the removable hose hookup location. It is now located on the edge of the Grill drawer slide and will not allow for the grill to be stowed with the hose connected.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JAN 16, 2021 - JAN 16, 2021

Planned Owner Notification Date : JAN 16, 2021 - JAN 16, 2021

* NR - Not Reported