

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Retrofit Information Labels MY2019 177 (A-Class)	Date: March 20, 2021

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Retrofit Information Labels
2021020019	20V753	20P5891704	
<p>This is to notify you of a Recall Campaign launch to retrofit information labels on 26 Model Year ("MY") 2019 177 (A-Class) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on March 20, 2021.</p>			
Background			
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2019 A-Class vehicles (177 platform), certain required information labels may not have been installed. If the vehicle does not have the all labels installed, the vehicle may not fulfill certain requirements as specified in FMVSS110 § 4.3 (c), 49 CFR 567.4, and 49 CFR 571.11. If the vehicle is missing the tire pressure label on the b-pillar or on the fuel filler flap as required by FMVSS110 § 4.3 (c), information relating to vehicle loading and maximum tire inflation pressure would not be readily available to the driver. If the driver were to inflate the tires to an incorrect tire pressure, the tires could become overloaded, potentially increasing the risk of a crash.</p>		
What We're Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the affected vehicles for the appropriate tire pressure labels and retrofit it, if necessary.</p>		
Parts	<p>Parts are available and can be ordered as necessary.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2019		
Vehicle Model	A-Class		
Vehicle Populations			
Total Recall Population	26		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 A-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Xentry. Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s) Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY19 A-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	<p>Customer letters will be mailed approximately one week after the remedy becomes available on March 26, 2021.</p>		
AOMS/SOMS	<p>AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>		
Rental Fleet Partners	<p>This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.</p>		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2021020019, March 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model A-Class vehicles (177 platform)**
Model Year 2019
Check identification plate and various information labels

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2019 A-Class vehicles (177 platform), certain required information labels may not have been installed. If the vehicle does not have the all labels installed, the vehicle may not fulfill certain requirements as specified in FMVSS110 § 4.3 (c), 49 CFR 567.4, and 49 CFR 571.11. If the vehicle is missing the tire pressure label on the b-pillar or on the fuel filler flap as required by FMVSS110 § 4.3 (c), information relating to vehicle loading and maximum tire inflation pressure would not be readily available to the driver. If the driver were to inflate the tires to an incorrect tire pressure, the tires could become overloaded, potentially increasing the risk of a crash. An authorized Mercedes-Benz dealer will check the affected vehicles for the appropriate tire pressure labels and retrofit it, if necessary.

Prior to performing this Recall Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 27 vehicles are involved.

Order No. P-RC-2021020019

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check / Work procedure

1. Check on the cross-member below the windshield on the left-hand side (**Figure 2**)(8.1) for the VIN identification plate (**Figure 1**) If type plate is missing apply new type plate in the location shown in (**Figure 2**)(8.1).



Figure 1



Figure 2

- i** To attach identification plate. Insert identification label using a cable tie between the windshield and instrument panel and attach using aid on the cross-member (**figures 3–6**).



Figure 3



Figure 4



Figure 5

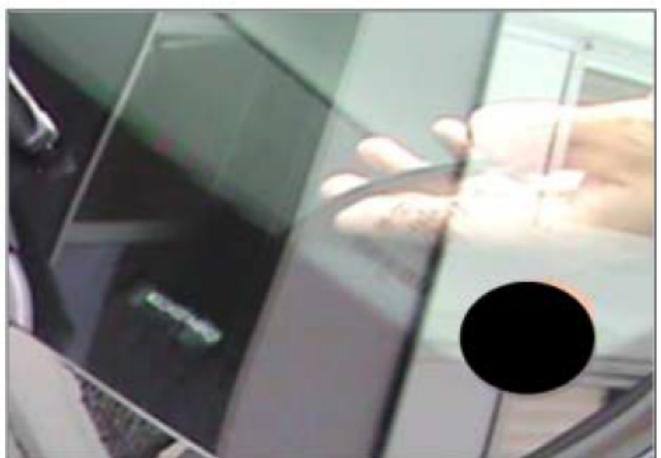


Figure 6

2. Check on the driver side B-pillar (**Figure 7**) for the VIN identification information label (**Figure 7**)(A) and the tire and load information label (**Figure 7**)(B) If a label is missing apply new label in the location shown in (**Figure 7**).



Figure 7

3. Check on the front underside of the hood (**Figure 8**)(3.1) for the equipment information label in the engine compartment (**Figure 9**) If the label is missing apply new label in the location shown in (**Figure 8**)(3.1).
4. Check on the front underside of the hood (**Figure 8**)(3.2) for the air conditioning system label (R-134a) (**Figure 10**) If the label is missing apply new label in the location shown in (**Figure 8**)(3.2).
5. Check on the front underside of the hood (**Figure 8**)(3.4) for the USA emission control information label (**Figure 11**) If the label is missing apply new label in the location shown in (**Figure 8**)(3.4).
6. Check on the front underside of the hood (**Figure 8**)(3.5) for the 4MATIC information label (**Figure 12**) If the label is missing apply new label in the location shown in (**Figure 8**)(3.5).



Figure 8



Figure 9



Figure 10



Figure 11



Figure 12

7. Check under the hood in the front of the engine compartment (**Figure 13**) for the radiator fan run-on information labels (**Figure 14**). If a label is missing apply new label in the location shown in (**Figure 13**).



Figure 13



Figure 14

8. Check the rear of engine compartment near the brake reservoir fill (**Figure 15**)(5.9) for the brake fluid reservoir label (**Figure 16**). If the label is missing apply new labels in the location shown in (**Figure 15**)(5.9).



Figure 15



Figure 16

9. Check the front of the engine compartment (**Figure 17**)(4.1) for the LED headlamp information label (**Figure 18**). If the label is missing apply new labels in the location shown in (**Figure 17**)(4.1).

i Only on vehicles with option, code 640 LED headlamps.



Figure 17



Figure 18

10. Check on the inside of the fuel filler flap (Figure 19) for the rescue data QR code label 1 (Figure 20) (A), tire pressure label (Figure 20) (B), and fueling label (Figure 20) (C). If a label is missing apply new labels in the location shown in (Figure 19 and 20).



Figure 19



Figure 20

11. Check on the rear license plate mount (Figure 21)(11.11) for the VIN label (Figure 22). If the label is missing apply new label in the location shown in (Figure 21)(11.11).



Figure 21



Figure 22

12. Check on the inside of the driver's side front window (Figure 23)(2.2) for the chemicals information label (Figure 24) If the label is missing apply new label in the location shown in (Figure 23)(2.2).



Figure 23



Figure 24

13. A Check on the passenger's side B-pillar (**Figure 25**) for the rescue data QR code label 2 (**Figure 26**) If the label is missing apply new label in the location shown in (**Figure 25**).



Figure 25



Figure 26

Primary Parts Information

Qty.	Part Name	Part Number
As required (1)	VIN Type plate	*
As required (1)	Identification plate/ VIN identification information label	*
As required (1)	Information label in engine compartment	*
As required (1)	Tailgate/tag mount VIN information label	*
As required (1)	Radiator fan run-on information label	*
As required (1)	4MATIC information label	*
As required (1)	Fueling label for 91 octane gasoline	*
As required (1)	Tire pressure label B-pillar	*
As required (1)	Tire pressure label fuel door	*
As required (2)	Rescue data QR code label	*
As required (1)	Air conditioning system label (R-134a)	*
As required (1)	Emission control information label	*
As required (1)	Brake fluid reservoir label	*
As required (1)	Side window information label	*
As required (1)	LED lamp information label	*

*Part number must be determined by VIN via XPPI.

Warranty Information

Operation: Check identification plate and various information labels (02-1982)

Attach VIN type plate (02-1408)

Attach information label (02-1500)*

Damage Code	Operation Number	Labor Time (hrs.)
58 917 04 7	02-1982	0.2
	02-1408	0.1
	02-1500*	0.1

*this operation may be used for each label attached up to 3 times.

i **Note** Operation Number labor times are subject to change.