



IMPORTANT NON-COMPLIANCE RECALL

This notice applies to your vehicle,

January 19, 2021

NON-COMPLIANCE RECALL N516: Instrument Panel Cluster (IPC) Displaying Incorrect Speedometer Units

**Vehicles Affected: Land Rover Discovery Sport, Land Rover Evoque
Model Year: 2020**

National Highway Traffic Safety Administration (NHTSA) Recall Number: 20V-751

Dear Land Rover Owner:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that certain 2020 model year Land Rover Discovery Sport and Range Rover Evoque vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 101, "Controls and Displays".

Your vehicle is included in this Recall action.

What is the reason for this program?

Due to an error in a service software update, the Instrument Panel Cluster (IPC) randomly displays alternating speedometer and odometer units between Miles Per Hour (MPH) and Kilometers Per Hour (KM/H) while the vehicle is in motion without the driver making any selection of display units.

The information displayed to the driver may not be in the correct units for the country where the vehicle is being driven. Displaying the incorrect units may confuse and distract the driver. In certain circumstances, it could lead the driver to break the speed limit or drive the vehicle at excessive speed and potentially cause a crash.

Vehicles in this condition do not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 101, "Controls and Displays" and other state level regulations requiring the speedometer to read in MPH.

What will Land Rover and your authorized Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above to update the vehicle software to the correct specification.

There will be no charge for this repair under this program.

What should you do?

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N516'.

Attention Leasing Agencies: if you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.



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How Long will it take?

The work will be carried out as quickly and efficiently as possible to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Center at 1-800-637-6837, **Option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: lrweb2@jaguarlandrover.com,

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

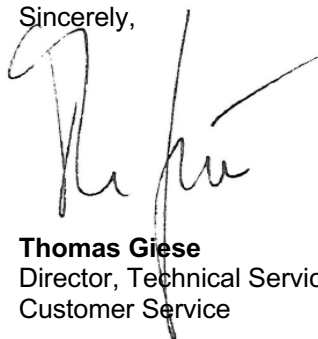
If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Thomas Giese
Director, Technical Services - MA-43
Customer Service