



January 21, 2021

Attention: All Dealer Principals

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to inspect the engine compartment for fuel and/or engine oil leaks, perform an engine test and make any repairs, including engine replacement, if necessary on the following vehicles:

MY	Model	Engine Type	Production Dates	# of Vehicles
2014-2015	Soul	2.0L Nu GDI	7/21/2013 - 5/21/2015	123,522
2014-2015	Forte & Forte Koup	2.0L Nu GDI	12/5/2012 - 4/8/2015	62,985
2012-2013	Forte & Forte Koup	2.4L Theta II MPI	6/1/2011 - 3/22/2013	15,280
2012-2013	Sorento	2.4L Theta II MPI	4/26/2011 - 1/10/2013	38,361
2012	Sportage	2.4L Theta II MPI (Engine produced at Hwasung)	5/17/2011 - 5/24/2012	21,716
2011-2013	Optima Hybrid	2.4L Theta II MPI	2/15/2011 - 12/12/2013	32,892
TOTAL				294,756

In addition, dealers will also perform a Knock Sensor Detection System (KSDS) software update to the engine control unit (ECU) in the affected vehicles to prevent engine damage due to potential excessive connecting rod bearing wear.

NOTE: Timing of KSDS software availability will vary, depending on the models. If the software is available, dealers will perform the update at the time of engine inspection/test/repair. If not, there will be a follow-up notification to the affected customers when the software for their respective model becomes available.

Upon completion of the KSDS software update, Kia will warrant any engine long block assembly repairs needed due to connecting rod bearing damage for 15 years/150,000 miles starting from the first date of service, whichever occurs first, for both new and used vehicle owners.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com in the week of January 21, 2021.

Your Service Manager was sent a draft copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles. Kia will notify the affected vehicle owners beginning on January 25, 2021.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the recall campaign performed on their vehicles.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures