

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 10, 2020

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: Damaged Brake Hose may Result in a Leak

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KL

20V-743

Makes/Models/Model Years:

COACHMEN/GALLERIA/2021

Mfr's Report Date: December 1, 2020

NHTSA Campaign Number: 20V-743

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 3

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2021 Coachmen Galleria motorhomes built on a Mercedes-Benz Sprinter chassis. The outer area of the brake hoses on the front and rear axles may have been damaged during production.

Consequence:

The hoses could begin to leak brake fluid, affecting the braking performance of the vehicle, including the potential loss of directional stability when braking, thereby increasing the risk of a crash.

Remedy:

Forest River will notify owners, and DVUSA dealers will check the condition of the brake hoses on the front and rear axles and replace them as needed, free of charge. The recall is expected to begin January 10, 2021. Owners may contact Forest River customer service at 1-574-825-6310 or Daimler Vans customer service at 1-877-762-8267. Forest River's number for this recall is 51-1263.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA has reviewed and approved Forest River's proposed owner letter for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

