OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-741

Manufacturer Name: Mitsubishi Motors North America, Inc.

NHTSA Recall No.: 20V-741

Manufacturer Recall No.: SR-20-005



Manufacturer Information:

Manufacturer Name: Mitsubishi Motors North America, Inc.

Address: 4031 Aspen Grove Dr. Suite 650

Franklin TN 37067

Company phone: 1-888-648-7820

Population:

 $Number\ of\ potentially\ involved:\ 21{,}758$

Estimated percentage with defect: 1%

Vehicle Information:

Vehicle 1: 2016-2016 Mitsubishi Outlander

Vehicle Type: LIGHT VEHICLES

Body Style : SUV Power Train : GAS

Descriptive Information: Vehicles in the recall population were manufactured from the addition of rust

prevention to the shaft of the parking brake up through the change of the rear brake

caliper boot.

Production Dates: JAN 28, 2016 - MAY 27, 2016

VIN Range 1 : Begin : JA4AZ3A34GZ027688 End : JA4AD2A30GZ050426 Not sequential

Vehicle 2: 2016-2016 Mitsubishi Outlander Sport

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: Vehicles in the recall population were manufactured from the addition of rust

prevention to the shaft of the parking brake up through the change of the rear brake

caliper boot

Production Dates: JAN 28, 2016 - MAY 27, 2016

Description of Defect:

Description of the Defect: Due to improper assembly operation at the supplier, the coating for rust

prevention on the rear brake operating shaft could peel off during the assembly process when the shaft is installed to the rear brake caliper body. As a result, penetrating water from the rear brake caliper boot may cause the brake operating shaft to rust. If this occurs, the rear brake operating shaft may

become stuck, potentially causing brake dragging and/or a decrease in parking

break performance.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the parking brake does not operate properly, it could lead to a vehicle

rollaway and increase the risk of a crash.

Description of the Cause: Due to improper assembly operation at the supplier, the coating for rust

prevention on the rear brake operating shaft could peel off during the assembly process when the shaft is installed to the rear brake caliper body. As a result, penetrating water from the rear brake caliper boot may cause the brake

operating shaft to rust.

Identification of Any Warning NR

that can Occur:

Involved Components:

Component Name 1: NR

Component Description : NR

Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: Akebono Brake Industry Co.,Ltd.

Address: 19-5 Nihonbashi Koami-cho, Chuo-ku

Tokyp Foreign States 103-8534

Country: Japan

Chronology:

See attached

Description of Remedy:

Description of Remedy Program: Owners of all affected vehicles will be notified and encouraged to bring

their vehicles in for repair. The brake caliper assembly will be replaced

with a countermeasure unit.

The repair will be performed at no charge to the vehicle owners. Owners seeking reimbursement for any expenses associated with this recall will be

directed in the notification letter to contact the Mitsubishi Customer

Relations Department for reimbursement consideration.

How Remedy Component Differs Component parts of the "Rear Brake Assy" (4605B065/4605B066 or

from Recalled Component: 4605A819/4605A820) is changed. Part number is not changed.

Identify How/When Recall Condition MMC modified the shape of the rear brake caliper boot to prevent water

was Corrected in Production: from penetrating in May 2016.

Recall Schedule:

Description of Recall Schedule: NR

Planned Dealer Notification Date : JAN 18, 2021 - JAN 18, 2021 Planned Owner Notification Date : JAN 25, 2021 - JUN 25, 2021

* NR - Not Reported