

SAFETY RECALL ACTION NOTICE 587: REAR BRAKE BLEED



Notice Information

Ref 16713
 Posted Date:
 Posted To: General Manager / Business Owner, Technician, Service Leader /
 Advisor, Accounts / Admin
 Subject: Service/Technical

TOL NOTICE (US&CA) – December 2, 2020

TOL Ref. # 16713-SVC

**SAFETY RECALL ACTION NOTICE 587:
 REAR BRAKE BLEED**

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the below-referenced models. We require your immediate attention to rectify the below machines.

SAFETY RECALL ACTION NOTICE 587

REAR BRAKE BLEED

<u>Model Code</u>	<u>Model</u>	<u>Model Year</u>
YJ1	Rocket 3 GT	2020 & 2021
YK1	Rocket 3 R	2020 & 2021
YL1	Rocket 3 TFC	2020

VIN RANGE: 971477 to AD1122
(All Markets except China)

WHAT IS THE PROBLEM?

A small amount of trapped air in the ABS modulator on some motorcycles may over time result in increased rear brake pedal travel. This increased travel will be noticeable to the rider.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph is launching a new recall as described in the above Safety Recall Action Notice. All arrangements for updating of our computer systems have been completed.

Notification letters to current customers will be mailed on or shortly after 16th December explaining the action and advising them to return their bike to a Triumph dealer to have the modification carried out free of charge. Customers will be advised to adhere to national Covid-19 general movement and social distancing rules.

The bulletin instructs that affected VINS will require a rear brake fluid bleed procedure to be carried out.

WHAT SHOULD YOU DO?

All affected motorcycles are to be repaired in accordance with the above Safety Recall Action Notice.

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification.

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and make arrangements to repair as per the above Safety Recall Action Notice prior to any further deliveries to customers.
2. Owners of machines outside of the affected VIN range are not connected with this action and may therefore require reassurance.
3. Some VINs affected by this Safety Recall Action Notice may also require other bulletin or Safety Recall Action Notice work to be carried out. Please use Triumphonline to identify all outstanding bulletins or notices and make arrangements to carry out these repairs at the same time.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.

U.S. LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.

We apologize for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.