



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 8, 2020

Mr. Charles Smart
Head of Claims Management Dept
Triumph Motorcycles America, LTD
Normandy Way
Hinckley 1

NEF-150SS
20V-740

Subject: Air In ABS Modulator Reduces Braking Efficiency

Dear Mr. Smart:

This letter serves to acknowledge Triumph Motorcycles America, LTD's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIUMPH/ROCKET 3 GT/2020-2021
TRIUMPH/ROCKET 3 R/2020-2021
TRIUMPH/ROCKET 3 TFC/2020

Mfr's Report Date: November 30, 2020

NHTSA Campaign Number: 20V-740

Components:

SERVICE BRAKES, HYDRAULIC:POWER ASSIST:HYDRAULIC:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 1,241

Problem Description:

Triumph Motorcycles America, LTD (Triumph) is recalling certain 2020-2021 Rocket 3 GT, Rocket 3 R, and 2020 Rocket 3 TFC motorcycles. Air could have entered the antilock brake system (ABS) modulator while the rear brake system was filled during production.

Consequence:

Over time, the air in the ABS modulator can deteriorate rear braking efficiency, increasing the distance required to stop and the risk of a crash.

Remedy:

Triumph will notify owners, and dealers will bleed the rear brake system, free of charge. The recall is expected to begin December 16, 2020. Owners may contact Triumph customer service at 1-678-854-2010. Triumph's number for this recall is SRAN 587.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Triumph's proposed owner notification letter and approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement