## IMPORTANT SAFETY RECALL Interim Notification





Subject: Safety Recall 20PBF - 520 Stability Control Brake Relay Hose Misconnected

NHTSA Recall number 20V739

VIN:

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that a defect, which relates to motor vehicle safety, exists in certain Model 520 vehicles manufactured between September 26, 2019 and July 22, 2020 with stability control and a spring brake modulator valve (SBM) or lift axle. A stability control event meant only to actuate the ABS controlled wheel ends could actuate lift axle brakes or modulate park brake chambers and could possibly de-stabilize the vehicle, increasing the risk of a crash.

The problem is... The stability control brake relay may have been plumbed incorrectly.

What your dealer will do... When Peterbilt has developed the proper repair prorcedure, your dealer will inspect

the stability control brake relays. If necessary, the relay will be plumbed correctly.

What you must do ... TAKE NO ACTION AT THIS TIME.

You will receive a letter notifying you when your vehicle is eligible for repair.

Peterbilt has initiated a recall to correct the stability control plumbing. **The repair procedure is not currently available.** However, Peterbilt is required to notify customers of the existence of the identified safety defect. **You will be notified by mail when the repair procedure is available.** 

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Services Department, phone 940-591-4220.

If you conclude that Peterbilt Motors Company has not enabled you to remedy this noncompliance in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,

Michelle Ponsonby Director of Customer Service Peterbilt Motors Company

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Scan this QR code to open the Peterbilt Dealer Locator.

