



LEISURE  
TRAVEL VANS

# IMPORTANT SAFETY RECALL

December 28, 2020



Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

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LEISUREVANS.COM  
TRIPLEERV.COM

«Owner\_Name»  
«Address1»  
«Address2»  
«Address3», «Prov»      «Postal\_Code»

“This notice applies to your vehicle, «Unit»  
VIN #«VIN»  
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#9845-1      20V738

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2020 & 2021 Unity U24RL motorhomes manufactured between February 26, 2019 & October 30, 2020 fail to conform to Federal Motor Vehicle Safety Standard

**Description of Safety Defect:**

The galley overhead cabinet assembly has been manufactured without a heat shield over the cooktop area. When the cooktop is in use, the heat from the flame may cause the material of the upper cabinet to become too hot to touch. A fire may occur and cause bodily injury.

**To Have This Modification Performed:**

We request your assistance to have this Safety issue corrected. Please follow the enclosed SOP (Standard Operating Procedures) to perform the Recall. If you choose to have your selling dealer or a RV service center perform the recall it will be performed at no charge to you. The time needed to perform the recall is approximately 30 minutes. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required.

**If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.**

**For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail [recalls@tripleerv.com](mailto:recalls@tripleerv.com) in the subject line "Recall CA#9845-1".**

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosures

1 – Repair Kit

(1 – heat shield (B072848), 2 - steel shims (B072849, 6 - #8 x ¾ pan head screws)

1 – SOP03422 (Standard Operating Procedure)