



Audi

# AUDI DEALER COMMUNICATION

## Repair Available – Safety Recall 97EU / Rear Light Wiring Harness Scuff Protection

- This notice is for:**
- ✓ Dealer Principal
  - ✓ General Manager
  - ✓ Sales Managers
- ✓ Service Manager
  - ✓ Parts Manager
  - ✓ Service Advisor
- ✓ Warranty Administrator
  - ✓ Technicians

**Date:** January 07, 2021

**Issue:** Scuff protection for the rear lights wiring harness in the area of the spare wheel well was not installed during production as required. In case of a rear crash according to FMVSS/CMVSS 301 at 80 km/h (50 mph) it may be possible that the affected wiring is damaged and power supply of the vehicle may become compromised. While there is no noncompliance with FMVSS/CMVSS 301, this could result in it not being possible to open the vehicle doors from the outside or the hazard warning lights may not function. This may lead to an increased risk of injury to vehicle occupants in case of such a rear crash if the wiring becomes damaged.

- Repair:**
- REPAIR AVAILABLE – January 08, 2021 - Install scuff protection tape to the trunk wiring harness
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Allocation:** Dealers will be sent an initial allocation prior to customer notification. If no initial allocation was received, please reference the Repair Projection Tool in the campaign circular to view your potential VIN population.

Affected Vehicles	Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
	USA	2020	2021	A5	4,307
	USA	2021	2021	RS5	59
	USA	2020	2021	S5	1,060
	CAN	2020	2021	A5	819
	CAN	2020	2021	S5	590

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – January 2021

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**