

Part 573 Safety Recall Report

20V-737

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : NOV 25, 2020

NHTSA Recall No. : 20V-737

Manufacturer Recall No. : 97EU



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Number of potentially involved : 5,426

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Audi S5 SPORTBACK

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : All S5 Sportback product improvement ("PI") vehicles from start of production in October 2019 to calendar week 41/2020 are affected. Vehicles not included in this recall have either already had the scuff protection installed in production or before leaving the port or the factory.

S5 SPORTBACK vehicle count: 1060

Production Dates : NOV 06, 2019 - OCT 21, 2020

VIN Range 1 : Begin : WAUC4CF58LA000572 **End :** WAUC4CF51MA010989 Not sequential

Vehicle 2 : 2021-2021 Audi RS5 SPORTBACK

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : All RS5 Sportback product improvement ("PI") vehicles from start of production in October 2019 to calendar week 41/2020 are affected. Vehicles not included in this recall have either already had the scuff protection installed in production or before leaving the port or the factory.

RS5 SPORTBACK vehicle count: 59

Production Dates : SEP 10, 2020 - OCT 23, 2020

VIN Range 1 : Begin : WUAAWCF53MA900367 **End :** WUAAWCF52MA901154 Not sequential

Vehicle 3 : 2020-2021 Audi A5 SPORTBACK

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : All A5 Sportback product improvement ("PI") vehicles from start of production in October 2019 to calendar week 41/2020 are affected. Vehicles not included in this recall have either already had the scuff protection installed in production or before leaving the port or the factory.

A5 SPORTBACK vehicle count: 4307

Production Dates : NOV 07, 2019 - NOV 17, 2020

VIN Range 1 : Begin : WAUCNCF58LA001024 End : WAUCBCF52MA011008 Not sequential

Description of Defect :

Description of the Defect : Scuff protection for the rear lights wiring harness in the area of the spare wheel well was not installed during production as required.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In case of a rear crash according to FMVSS 301 at 80 km/h it may be possible that the affected wiring is damaged and power supply of the vehicle may become compromised. While there is no noncompliance with FMVSS 301, this could result in it not being possible to open the vehicle doors from the outside or the hazard warning lights may not function. This may lead to an increased risk of injury to vehicle occupants in case of such a rear crash if the wiring becomes damaged.

Description of the Cause : Due to supplier error, the scuff protection was not being implemented in series production when switching over to the product improvement model.

Identification of Any Warning that can Occur : none

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Kromberg & Schubert Automotive GmbH & Co
Address : Werkstr. 1
Abensberg FOREIGN STATES 93326
Country : Germany

Chronology :

October 5, 2020: Information from the supplier to AUDI AG that, in certain vehicles, the required scuff protection may be missing on the wiring harness for the rear lights. Immediate investigation was initiated.
October 8, 2020: Supplier added scuff protection to the affected wires in the area of the spare wheel well according to specification. The topic was also reported to the Audi Product Safety Committee.
October 22, 2020: Topic was presented in the Product Safety Committee pre-clearing. Additional tasks regarding evaluation of consequences and potential noncompliance issues with FMVSS regulations. It was determined that there is no noncompliance with any FMVSS regulations. However, in case of a rear crash (according to FMVSS 301 at 80 km/h) it may be possible that the affected wiring is damaged and power supply of the vehicle may become compromised. This could result in it not being possible to open the vehicle doors from the outside or the hazard warning lights not functioning. AUDI AG is not aware of any complaints, accidents or injuries related to this issue.
November 18, 2020: The Audi Product Safety Committee decided to conduct a voluntary safety recall on the affected vehicles in North America.

Description of Remedy :

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| Description of Remedy Program : | The specified adhesive tape will be applied to the corresponding wires as a scuff protection. Audi will not offer a reimbursement program under this recall. |
| How Remedy Component Differs from Recalled Component : | No recalled component, adhesive tape will be installed around the wires in the specified area. |
| Identify How/When Recall Condition was Corrected in Production : | In CW 41/2020 the supplier added the scuff protection in the manufacturing process. |

Recall Schedule :

Description of Recall Schedule : Dealers/Owners: on or before January 22, 2021
Planned Dealer Notification Date : JAN 22, 2021 - JAN 22, 2021
Planned Owner Notification Date : JAN 22, 2021 - JAN 22, 2021

* NR - Not Reported