

IMPORTANT SAFETY RECALL

~~XXXXXXXXXX~~
Mile Motors
~~XXXXXXXXXX~~ Avenue
~~XXXXXXXXXX~~ 6830
USA

This notice applies to your vehicle,
Vehicle Identification Number (VIN):
VF9SP3V3XKM7~~XXXX~~
Model Year/Model: 2019 / Chiron
NHTSA: 20V-732

Dear Valued Bugatti owner,

RE: RECALL – Electronic Stability Control/FMVSS 126 (BUGCR033)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BUGATTI Automobiles SAS has determined that a non-compliance relating to motor vehicle safety standard 126 (FMVSS 126) exists in all BUGATTI Chiron, Chiron Sport and DIVO vehicles delivered from Molsheim France before 18th November 2020.

Our records show that you are the owner of such a vehicle.

What is the issue? The ESC (Electronic Stability Control) System does not automatically default back to fully functional mode, if the car has been left in handling mode on the steering wheel ESC button, after switching off and then switching back on the vehicle ignition. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 126, "Electronic Stability Control Systems." This can mean that the last setting of the ESC prior to the ignition being switched off is then maintained when the vehicle ignition is engaged again. The FMVSS 126 requirement is the ESC should reset to fully functional mode on switching off the ignition.

What will we do? To correct this, your authorized BUGATTI Partner will apply a software update to a number of vehicle control units. This software update will also fix minor bugs. This software update can take between 1 hour and approximately 14 hours to complete depending on which version of Software your vehicle is currently operating at and will be performed for you free of charge. If the sole purpose of the vehicle visiting the authorized BUGATTI Partner is for the application of the required software update then all related transport costs will be covered under Warranty by BUGATTI.

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What should you do?

Please contact your authorized BUGATTI Partner without delay to schedule an appointment and refer to Bugatti's recall number BUGCR033.

Lease vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

Can we assist you further?

If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please telephone our dedicated Customer Service team at customerservice.americas@bugatti.com. Owners may also contact Bugatti customer service at 1-805-557-1050.

In the event your authorized BUGATTI Partner fails or is unable to remedy the defect free of charge within a reasonable time, you may also submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Checking your vehicle for open Recalls

To check your vehicle's eligibility for repair under this or any other recall campaign, please visit www.bugatti.com and click on the Look-Up Recalls link to enter your Vehicle Identification Number (VIN) into the Recall Campaign Look-Up tool.

We would like you to know that we sincerely appreciate your continued support of our cars. I do apologize for the fact that we have to ask you to allow us to recall your car for this modification.

Yours Sincerely,

A handwritten signature in blue ink, appearing to read 'H. Brandt', with a long horizontal line extending to the right.

Holger Brandt
Director, Aftersales & Customer Services
BUGATTI Automobiles S.A.S