

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Launch Recall Campaign Notification Model 447 (Metris) RHD USPS FLEET ONLY Model Year 2019 - 2020 Inspect Brake Hose Connection	DATE: December, 2020

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.



Campaign No. :	Campaign Desc. :	<h2>Inspect Brake Hose Connection</h2>
2020120004	VS2BREMPOS	
<p>This is to notify you of the upcoming Recall Campaign to inspect the brake hose connection on on approximately 562 MY20 Mercedes-Benz Metris (447) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "OPEN" in VMI.</p>		
Background		
Issue	<p>Mercedes-Benz AG (MBAG) has determined that for certain Mercedes-Benz Metris right-hand drive vehicles of platform 447 (VS20) for post-delivery operation in the U.S. market the screwed fittings between the rigid steel brake lines routed through the underbody of the vehicle and the brake hoses in the area of the front and rear axles may not have been correctly installed.</p> <p>The connection between the brake line and the brake hose may leak and resulting in a sudden loss of brake fluids, impacting braking performance and increasing the risk of a crash.</p>	
What We're Doing	<p>An authorized Mercedes-Benz Metris dealer will check the torque of the potentially affected fittings at the connection points of the brake lines to the brake hoses on the potentially affected vehicles as well as correct it as necessary and refill the brake fluid after testing as necessary.</p>	
Parts	No Parts required for this recall	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2020	
Vehicle Model	Metris (VS20 RHD) / Platform 447	
Vehicle Populations		
Total Recall Population	562	
Dealer Inventory	0	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in Mid-December 2020.	
VAOMS/SOMS	VAOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

