

## Lisa Sampson

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**From:** Lisa Sampson  
**Sent:** Monday, December 7, 2020 5:28 PM  
**To:** recalls; redacted  
**Subject:** Informal Notification - Re: Upcoming Recall 20V-728  
**Attachments:** 20V728 Rosenbauer PTO Disengage Aerial Malfunction.pdf

Hello Valued Rosenbauer Dealers,

We have submitted our initial paperwork to NHTSA and Transport Canada regarding an upcoming recall for our Muncie MC1A PTO on some Aerials. You may have impacted trucks in your network. I have attached a basic summary but you are welcome to look up a more detailed report on the NHTSA website: [www.safercar.gov](http://www.safercar.gov) but I have included a quick link here: [20V728](#).

*This email is to provide an informal notification as we gather information and will submit a formal letter or email to you as well as the owners.* Information that we are gathering are exactly which trucks are impacted as well as their current location (in WIP, at the dealer, at the customer).

As you are aware, Rosenbauer is growing and going through many changes. We are putting more measures in place to address recalls and technical service bulletins. In the future, we will keep our dealers in mind and send an informal email at the time of submitting anything to NHTSA. Furthermore, we have set up a new email address for dealers and customers to contact us regarding these things as well: [recalls@rosenbaueramerica.com](mailto:recalls@rosenbaueramerica.com). Feel free to reach out should you have any questions regarding recalls or technical service bulletins.

Thank you,



**Lisa Sampson**

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Rosenbauer America, LLC  
redacted