

REF: **20-21 MC**

CODE: National

DATE: November 20, 2020

IMPORTANT STOP SALE NOTICE: STOP RETAIL SALES AND DELIVERY OF 2021 NINJA® ZX™-14R MODELS

Year	Model Name	Model Code
2021	NINJA ZX-14R	ZX1400JMFNN ZX1400JMFNL
VIN RANGE		
Begin		End
JKBZXNJ1 ☑ MA013003		JKBZXNJ1 ☑ MA013080

Verify Stop Sale eligibility using VIP in K-Dealer. Vehicles outside this range are not affected by this Stop Sale Notice.

Subject:

Kawasaki is issuing a stop sale notice for 2021 NINJA ZX-14R models.

On eligible units, the front brake master cylinder is missing an internal component, which interferes with the intended flow of the hydraulic fluid in certain situations. As a result, the rider may experience reduced front brake actuation, braking force, and/or lever pressure, allowing the potential for a crash resulting in injury or death.

What Dealers Must Do:

- DISCONTINUE 2021 NINJA ZX-14R MODEL SALES IMMEDIATELY
- CONTINUE PROCESSING AND SENDING PRODUCT REGISTRATION PAPERWORK FOR RECENT NINJA ZX-14R PURCHASERS

Kawasaki expects to issue repair information to dealers in early December of 2020. Owners of eligible units will be notified to contact an authorized Kawasaki motorcycle dealership to schedule an appointment to complete the repairs.

We apologize for any inconvenience experienced and are working toward a resolution of this matter as quickly as possible.

KAWASAKI MOTORS CORP., U.S.A.

