



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 30, 2020

Mr. Russel Brenan
Kawasaki Motors Corp., U.S.A.
26972 Burbank
Foothill Ranch, CA 92610

NEF-150JK
20V-723

Subject: Front Brake Master Cylinder Missing Component

Dear Mr. Brenan:

This letter serves to acknowledge Kawasaki Motors Corp., U.S.A.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KAWASAKI/ZX1400J/2021

Mfr's Report Date: November 20, 2020

NHTSA Campaign Number: 20V-723

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:MASTER CYLINDER

Potential Number of Units Affected: 84

Problem Description:

Kawasaki Motors Corp., U.S.A. (KMC) is recalling certain 2021 Ninja ZX-14R motorcycles. The front brake master cylinder may be missing an internal component, which can cause inconsistent front braking force.

Consequence:

Reduced braking effectiveness can increase the risk of a crash.

Remedy:

KMC will notify owners, and dealers will replace the front brake master cylinder, free of charge. Note: Owners are advised to not ride their motorcycle until the repair is complete. The recall is expected to begin December 4, 2020. Owners may contact Kawasaki customer service at 1-866-802-9381. Kawasaki's number for this recall is MC20-11.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We received KMC's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement