



STOP SALE AND DELIVERY – SAFETY RECALL

Date: November 20, 2020

Subject: Stop Sale and Delivery for Upcoming Safety Recall

Affected Models:

- Certain 2020MY N-Series Crew Cab Vehicles with Gasoline Engines 6.6 L8T

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. We are in the process of taking steps to address a safety related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

WHAT IS THE CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2020MY N-Series crew cab vehicles with gasoline engines 6.6 L8T. In the subject vehicles, the positive cable connecting the battery to the starter was too long. Depending on the installation positioning, the cable may be routed too close to the right-side exhaust pipe. Over time, heat from the exhaust pipe may cause the conduit and insulation to deteriorate, which may expose the wires and lead to the potential for a short circuit. Exposed wires could corrode and/or short circuit, resulting in a no-start condition or a thermal event, increasing the risk of a crash or fire.

WHAT WE WILL DO

Isuzu Commercial Truck of America, Inc. has issued this notice and, if applicable, an affected inventory report (approximately 24 vehicles are in dealer inventory). **On Monday, November 23, 2020 the campaign bulletin will be published.**

WHAT YOU SHOULD DO

After confirming there are affected vehicles in your dealer's inventory, using the Isuzu Vehicle Information System (IVIS), open a repair order referencing this Stop Sale for each affected NEW vehicle in your inventory and hold the vehicle until the campaign bulletin is released.

IMPORTANT: Always confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Information System (IVIS).

You will receive information about owner notification in the near future.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.