



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 1, 2020

Mr. Craig Cox  
Codes and Compliance Manager  
Newmar Corporation  
355 N Delaware Street  
Nappanee, IN 46550

NEF-150MR  
20V-719

**Subject:** Cook Stove Valves may Leak Gas

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEWMAR/BAY STAR/2019-2020  
NEWMAR/BAY STAR SPORT/2021  
NEWMAR/CANYON STAR/2020  
NEWMAR/DUTCH STAR/2020  
NEWMAR/KOUNTRY STAR/2020  
NEWMAR/SUPER STAR/2020  
NEWMAR/VENTANA/2019-2020  
NEWMAR/VENTANA LE/2019

**Mfr's Report Date:** November 20, 2020

**NHTSA Campaign Number:** 20V-719

**Components:**

EQUIPMENT:APPLIANCE:MICROWAVE/OVEN

**Potential Number of Units Affected:** 710

**Problem Description:**

Newmar Corporation (Newmar) is recalling certain 2019-2020 Bay Star and Ventana, 2019 Ventana LE, 2020 Canyon Star, Dutch Star, Kountry Star and Super Star and 2021 Bay Star Sport motorhomes equipped with Dometic 3 burner cooking stoves. The stove's saddle valve securing bolt may be overtightened, possibly damaging the o-ring seal and causing a continuous gas leak.

**Consequence:**

A gas leak can increase the risk of a fire.

**Remedy:**

Newmar will notify owners, and dealers will install a remedy kit of gaskets, washers, thread locker bolts, and two round orange labels, free of charge. The recall is expected to begin January 19, 2021. Owners may contact Newmar customer service at 1-800-731-8300. Newmar's number for this recall is 20E 071.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement