

Part 573 Safety Recall Report

20V-717

Manufacturer Name : Arcimoto Inc**Submission Date :** NOV 18, 2020**NHTSA Recall No. :** 20V-717**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Arcimoto Inc

Address : 2034 W. 2nd Ave
Eugene OR 97402

Company phone : 5416836293

Population :

Number of potentially involved : 148

Estimated percentage with defect : 25 %

Vehicle Information :

Vehicle 1 : 2019-2020 Arcimoto FUV

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : HYBRID ELECTRIC

Descriptive Information : Affects all one-hundred forty-eight MY2019 & MY2020 vehicles (fifty-seven MY2019, ninety-one MY2020) produced from 09/19/2019 through to 11/18/2020.

Production Dates : SEP 19, 2019 - NOV 18, 2020

VIN Range 1 : Begin : 7F7ATR312KER00000 End : 7F7ATR317KER00056 Not sequentialVIN Range 2 : Begin : 7F7ATR312LER00001 End : 7F7ATR313LER00007 Not sequentialVIN Range 3 : Begin : 7F7ATR317LER00009 End : 7F7ATR317LER00091 Not sequentialVIN Range 4 : Begin : 7F7ATR316LER00096 End : 7F7ATR316LER00096 Not sequential**Description of Defect :**

Description of the Defect : The electronic drivers in some HV contactors may malfunction, causing these contactors to have a higher contact resistance than intended, potentially resulting in overheating.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If HV contactors overheat, this can lead to either a blown fuse or opening of the contactors by the BMS, including the traction contactor opening, both of which will lead to unexpected battery shutdown and immediate loss of traction-power, which would make the vehicle more difficult to control and increase the likelihood of a crash.

Description of the Cause : The electronic drivers for the economizer coil in some HV contactors may malfunction, producing out-of-tolerance contact resistance, audible ringing noise, and/or misformed economizer coil current PWM, causing these

contactors to have a higher contact resistance than intended, potentially resulting in overheating.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR
Component Description : NR
Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Sensata Technologies Inc. (formerly Giga
Address : 529 Pleasant Street
Mail Station B-49 Attleboro MASSACHUSETTS 02703
Country : United States

Chronology :

On 5/19/20 a customer reported that while driving their FUV on the hwy, it suddenly coasted to a stop. Arcimoto immediately examined the vehicle, discovered a blown fuse & evidence of overheating involving the contactors. All fuses were immediately tested, but determined to be within acceptable limits & not the Root Cause. Analysis then focused on bus-bars, fasteners, & conductive graphite grease, which were all tested, but they were determined to be within acceptable limits & not the Root Cause. Resistance testing of the contactor closest to the blown fuse was measured to be 1.5 times the acceptable limit. On 7/1 a FUV with reduced speed/acceleration & evidence of overheating involving a contactor measured resistance 1.5 times the acceptable limit. On 7/2, a FUV with reduced speed/acceleration & evidence of overheating involving a contactor measured resistance 3.7 times the acceptable limit.

On 7/3 Arcimoto notified NHTSA of SB-20-003 (20MC8034, 10176916), which sampled vehicles already in the field for evidence of overheating; this method revealed 3 vehicles that each had 1 contactor that exhibited visual evidence of overheating. Upon these findings, vehicle sampling under SB-20-003 was discontinued. From 7/19 to 10/9, more complex electronic testing on contactors was developed & detected new contactors with excessive contact resistance, audible ringing noise, &/or misformed economizer coil current PWM, each of which could result in overheating. This testing demonstrated the Root Cause of excessive contact resistance within the contactor led to overheating & validated safety concerns about the vehicle population. Following Arcimoto's process starting on 5/26 & continuing through 10/12, research data, analysis, & developments were discussed across more than eight meetings. On 11/12, the Engineering & Q&RA Depts

presented findings to Arcimoto executives, who decided on 11/17 to validate these findings & notify NHTSA of a Safety Defect.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to contact Arcimoto to schedule a service appointment(s) to have their contactors replaced. There will be no charge to vehicle owners for this service. To the best of our knowledge, no owners have incurred any costs resulting from this defect.

How Remedy Component Differs from Recalled Component : Using Arcimoto's new advanced electronic testing, all HV contactors in customers' vehicles will be extensively inspected and tested, and any identified as out-of-tolerance will be replaced with contactors tested to be within acceptable limits.
All HV electronics inside the compartment for the traction-power battery will be replaced with redesigned sub-assemblies, including (i) the bus-bars attached to the contactors have been enlarged for increased radiative capacity, (ii) a heat-sink has been added to a rear bus-bar, (iii) a redundant second fuse has been eliminated, and (iv) the remaining fuse for the traction-power battery has been upgraded.

Identify How/When Recall Condition was Corrected in Production : Using Arcimoto's new advanced electronic testing, all HV contactors received from Component Manufacturer will be extensively inspected and tested, to ensure all product is within acceptable limits.

For vehicles in-process or already produced prior to November 18, 2020:
All HV contactors already in vehicles will be re-tested, and any identified as out-of-tolerance will be replaced with contactors tested to be within acceptable limits.

All HV electronics inside the compartment for the traction-power battery will be reworked with redesigned sub-assemblies, including (i) the bus-bars attached to the contactors have been enlarged for increased radiative capacity, (ii) a heat-sink has been added to a rear bus-bar, (iii) a redundant second fuse has been eliminated, and (iv) the remaining fuse for the traction-power battery has been upgraded.

For vehicles produced on or after November 18, 2020:
All HV electronics inside the compartment for the traction-power battery will have redesigned sub-assemblies, including (i) the bus-bars attached to the contactors have been enlarged for increased radiative capacity, (ii) a heat-sink has been added to a rear bus-bar, (iii) a redundant second fuse has been eliminated, (iv) the remaining fuse for the traction-power battery has been upgraded, and (v) the rear access-hole of the compartment for the traction-power battery has been enlarged.

Recall Schedule :

Description of Recall Schedule : Arcimoto does not intend to send any dealer or distributor notifications, as it has neither dealers nor distributors at this time.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : DEC 07, 2020 - DEC 14, 2020

* NR - Not Reported