



REV Recreation Group
1031 US 224 E
Decatur, IN 46733
1-800-509-3417

IMPORTANT SAFETY RECALL
RECALL 201109REV
NHTSA #20V706
December 2020
THIS NOTICE APPLIES TO YOUR VEHICLE

VIN: «VIN» «Model_Year» «MAKE» «PRODUCT» «Model»
Unit ID # «UIN»

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a defect which relates to motor vehicle safety exists in certain model year 2021 Fleetwood Class A motor homes, and certain model year 2021 Holiday Rambler brand Class A motor homes, equipped with a Nikoda brand bed lift motor supplied by Lippert Components, Inc. (Lippert). The affected bed lift motors were installed in vehicles with an optional Drop-Down Bed (Option 215 or 217) or Hide-A-Loft (Option 220).

Fleetwood

Bounder manufactured 8/20/2020 - 11/6/2020
Discovery manufactured 8/27/2020 - 10/30/2020
Discovery LXE manufactured 9/3/2020 - 10/30/2020
Pace Arrow manufactured 8/28/2020 - 10/30/2020
Pace Arrow LXE manufactured 8/21/2020 - 10/30/2020
Southwind manufactured 8/28/2020 - 10/30/2020

Holiday Rambler

Armada manufactured 9/4/2020 - 9/25/2020
Endeavor manufactured 8/25/2020 - 9/28/2020
Nautica manufactured 8/19/2020 - 10/30/2020
Navigator manufactured 8/24/2020 - 9/4/2020
Vacationer manufactured 8/20/2020 - 10/29/2020

WHAT IS THE PROBLEM?

REV Recreation Group has been notified by Lippert Components, Inc. that certain Nikoda brand bed lift motors, supplied to REV manufacturing facilities for installation as original equipment, may contain a safety defect.

According to Lippert, certain bed lift motors supplied by Nikoda have the potential for primary gear failure, allowing for the possibility of the bed frame to drop a short distance before the safety strap catches the bed frame assembly, increasing the risk of injury.

Note: HappiJac bed lift motors are not affected by this recall.

WHAT SHOULD YOU DO?

Please make certain your motor home is immediately inspected and repaired by contacting an authorized REV Recreation Group dealer.

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all of the information needed to enable them to inspect, and if necessary, replace the Nikoda brand bed lift motor with a new motor manufactured by Italtergi.

The repair is expected to take less than one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

For more information, please contact REV Recreation Group Owner Relations at (800) 509-3417, or you may contact Lippert Customer Service at 574-538-4514 or via email at recall@lci1.com.

When you deliver your motor home for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #201109REV

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3417

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If your REV RV dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Or

Call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

REV Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP, INC.