



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 19, 2020

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
20V-702

Subject: Overcured Tires Can Fail

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2021
VOLKSWAGEN/ATLAS CROSS SPORT/2020-2021

Mfr's Report Date: November 13, 2020

NHTSA Campaign Number: 20V-702

Components:

TIRES:SIDEWALL

Potential Number of Units Affected: 760

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2020-2021 Atlas Cross Sport and 2021 Atlas vehicles equipped with Continental Cross Contact LX Sport tires, size 255/50 R 20 105 T. The tires may have been over cured.

Consequence:

Over cured tires can result in a sidewall break causing a sudden loss of air pressure or the tread separating from the tire. Both conditions increase the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will inspect DOT date code and mold number on the vehicle's tires to see if they are affected, replacing them as necessary, free of charge. The recall is expected to begin January 12, 2021. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 44Q5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received VW's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement