

FROM: Chevrolet
SUBJECT: UPDATE: Important Bolt EV safety information
PREHEADER: For more information, visit Chevy.com/boltevre recall ›

**CHEVROLET**For more information, visit
Chevy.com/boltevre recall ›

[Firstname],

In November of last year, we notified you of a safety recall for your 2019 model year Chevy Bolt EV. We are pleased to let you know that the recall remedy is now available at your Chevrolet EV Dealer and that the remedy will be provided to you free of charge.

As part of the service procedure, dealers will utilize GM-developed diagnostic tools to identify potential battery anomalies and replace battery module assemblies as necessary. The remedy will also include the installation of advanced onboard diagnostic software into these vehicles that, among other things, has the ability to detect potential issues related to changes in battery module performance before problems can develop.

Owners will need to visit their nearest participating Chevrolet EV dealer to have the remedy service procedure performed. Once the remedy procedure is completed, the dealer will remove the 90% state of charge limitation and return the battery to its previous 100% charging capability.

Owners of a 2019 model year Chevrolet Bolt EV will be able to have this remedy performed starting on April 29.

For More Information:

1. For Recall Notice details visit us online at Chevy.com/boltevre recall ›
2. Contact our dedicated customer support team, Chevrolet EV Concierge, at 1-833-EVCHEVY — available Monday through Friday from 8:00 a.m. – 7:00 p.m. EST
3. Contact your preferred Chevrolet EV dealer

Steve Hill
U.S. Vice President, Chevrolet

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