

## Rapid Retail-007267 | Apr2021 | 480px EMAIL | Chevy Bolt Recall EM | RRCH01: 2019

FROM: Chevrolet

SUBJECT: UPDATE: Important Bolt EV safety information PREHEADER:

For more information, visit Chevy.com/boltevrecall >





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## [Firstname],

In November of last year, we notified you of a safety recall for your 2019 model year Chevy Bolt EV. We are pleased to let you know that the recall remedy is now available at your Chevrolet EV Dealer and that the remedy will be provided to you free of charge.

As part of the service procedure, dealers will utilize

GM-developed diagnostic tools to identify potential battery anomalies and replace battery module assemblies as necessary. The remedy will also include the installation of advanced onboard diagnostic software into these vehicles that, among other things, has the ability to detect potential issues related to changes in battery module performance before problems can develop. Owners will need to visit their nearest participating

procedure performed. Once the remedy procedure is completed, the dealer will remove the 90% state of charge limitation and return the battery to its previous 100% charging capability. Owners of a 2019 model year Chevrolet Bolt EV will be

Chevrolet EV dealer to have the remedy service

able to have this remedy performed starting on April 29. For More Information:

## Chevy.com/boltevrecall >

Contact our dedicated customer support team, Chevrolet EV Concierge, at 1-833-EVCHEVY —

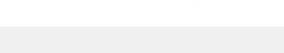
For Recall Notice details visit us online at

available Monday through Friday from 8:00 a.m. -7:00 p.m. EST Contact your preferred Chevrolet EV dealer

Steve Hill

U.S. Vice President, Chevrolet

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