



N202311730 - Safety Recall - Bolt EV Interim Repair (Non-Closing) Reminder

Updated Date: Nov 30, 2020 13:40 CT

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS5591

URGENT - DISTRIBUTE IMMEDIATELY

Date: November 30, 2020

Subject: Bolt EV Safety Recall N202311730, Interim Repair (Non-Closing) Reminder

Models: 2017-19MY Chevrolet Bolt EV

To: All General Motors Dealers

General Motors has been receiving dealer questions regarding the recall status in the Investigate Vehicle History (IVH) in Global Warranty Management following dealer programming of the hybrid propulsion control module 2 (HPCM2) as outlined in safety recall bulletin N202311730.

Please remember, the service procedure currently provided in this bulletin is an "Interim" repair. After the successful completion of the interim repair and warranty claim submission, the status of the recall will remain "Open" in IVH. The recall will remain in "Open" status until a final service procedure is made available, at which point GM will revise the safety recall bulletin and communicate to dealers.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

Until further instructions are received, involved vehicles in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified. This remains true for all vehicles in "Open" status in IVH whether they have received the interim repair or not.

END OF MESSAGE

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