



November 16 2020

Customer Address

The Lion Electric Co.
921 Chemin de la Rivière du Nord
Saint-Jérôme (Québec) J7Y 5G2
T (450) 432-5466 F (450) 592-7566

IMPORTANT SAFETY RECALL 20V697

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Title 49, United States Code Chapter 301, administered by the National Highway Traffic Safety Administration. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Description of the vehicle(s) affected by the defect

Make: Lion

Model: Lion C and Lion 360

Year: 2016-2019

Vehicle Identification Number (VIN): xxxxxxxxxxxxxx

Recall number issued by NHTSA: 20V697



Description of the defect

The non-compliance that is the subject of this notice is in respect to shoulder belt anchors and ground anchors that allow the wheelchair to be held in place. In the event of an impact, the anchors and ground anchorages could detach, thereby compromising human safety. As a result of our certification tests on the shoulder belt anchorages and ground anchors, the anchorages do not resist the minimum force required, not meeting the FMVSS 222 standard section 5.4. The belt anchorage and ground attachment points could become detached, compromising passenger safety, increasing the chance of personal injury.

Corrective Measures

Lion Electric will contact you to determine the date of the intervention to make the necessary modifications to remedy the non-compliance. The company will assume the cost of this corrective action. We will reinforce the floor with the addition of rivet and change the screws on the seat belt. This operation takes about two hours.

Contact

For any question, do not hesitate to contact the service department at (450) 432-5466 Ext. 229.

If you no longer own this trailer, please contact Lion to provide the new owner information. Lion will then contact the new owner.



If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Our priority is to provide you with a product of the highest quality and security levels at all time. We apologize for the inconvenience and thank you for your trust and valuable cooperation.

Quality director