

RECALL 20V688 REMEDY INSTRUCTIONS



Make(s): ROCKPORT
Model(s): RP5A2410290 & RP5A2610290
Model Year(s): 2019

Concern:
The battery box may not be welded adequately to the vehicle and may detach.

Repair Code: 10-20V688
Allotted Time: 1.50 HRS.
Inspection Code: N/A
Allotted Time: N/A
Photo(s) Required: YES
Prior Authorization Required: NO
Part(s) Kit Number: F0200020 (20V688)
Part(s) Return: NO

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Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

TOOLS REQUIRED:

- "F" DRILL BIT
- MONO BOLT GUN
- STANDARD DRILL
- KIT F0200020 (20V688)



STEP 1: LOCATE THE BATTERY AND PUMP BOX LOCATED ON THE REAR CURBSIDE OF THE TRUCK;



STEP 2: REMOVE THE COVERS;



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STEP 3: ONCE THE COVERS ARE REMOVED, LOCATE THE DRILLING AREAS SHOWN BELOW. DRILL THROUGH THE BATTERY BOX AND PUMP BOX HANGERS AND THE I-BEAM CROSS-MEMBERS WITH AN "F" BIT. TWO PER CROSS-MEMBER FRONT, AND BACK;



STEP 4: ADD THE RIVET USING A RIVET GUN AS SEEN BELOW;



STEP 5: ENSURE THE RIVET HAS FULLY ATTACHED, THERE SHOULD BE NO GAPS BETWEEN RIVET AND THE STEEL BRACE. ONCE RIVETS ARE INSTALLED IT SHOULD LOOK SIMILAR TO THIS;



Now that this is completed, you can move to any other fasteners that are required. Please send a picture of the repair along with the last 8 of the VIN number to rockportwarranty@forestriverinc.com.

Call 574-327-2392 for any questions.