

Part 573 Safety Recall Report

20V-688

Manufacturer Name : Forest River, Inc.**Submission Date :** DEC 16, 2020**NHTSA Recall No. :** 20V-688**Manufacturer Recall No. :** 29-1252**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 94

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2019-2020 Forest River Inc. Rockport Work Trucks - RP5A1610290, RP5A2410290, RP5A2610290, RP5A2610296

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The Manufacturing plant was able to determine the vehicles affected, as this was an option on one order for one customer that contained 94 vehicles.

Rockport RP5A1610290 2019 13

Rockport RP5A2410290 2019 15

Rockport RP5A2610290 2019 64

Rockport RP5A2610296 2020 2

Grand Total 94

Production Dates : JAN 09, 2020 - AUG 27, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The battery box may not be welded adequately to the vehicle and may detach.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the battery box detaches from the truck it may cause property damage, personal injury or a crash.

Description of the Cause : Inadequate welding of the battery box to the vehicle chassis.

Identification of Any Warning : None
that can Occur :

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 11/4/2020, the Rockport plant received a complaint regarding a battery box that had come detached. All vehicles were quarantined all affected vehicles in Forest River possession and remedied those vehicles.

On 11/5/2020, the Rockport plant was able to determine all vehicles affected

On 11/6/2020, Forest Rivers Corporate Recall Committee voted to recall

On 12/16/2020 OCC filed an amendment regarding the recalls' remedy.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor at no charge to the consumer. An authorized Forest River Dealer or Service Center will need to perform the repairs to ensure the battery box is adequately welded. If the battery box is found to not be adequately welded, rivets will be added to secure the battery box.

What is the Forest River Customer Service Phone Number? (574)
522-7599

How Remedy Component Differs from Recalled Component : The battery boxes will now be secured with rivets

Identify How/When Recall Condition was Corrected in Production : On 11/4/2020, All vehicles were quarantined all affected vehicles in Forest River possession and remedied those vehicles.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 16, 2020 - DEC 16, 2020

Planned Owner Notification Date : DEC 16, 2020 - DEC 16, 2020

* NR - Not Reported