

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5563
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 5, 2020

Subject: N202319030 - Safety Recall
Tires Overcured

Models: 2020 Buick Enclave
2020 Cadillac XT5
2020 – 2021 Chevrolet Silverado 1500
2020 Chevrolet Traverse
2020 GMC Acadia
2020 – 2021 GMC Sierra 1500

To: All General Motors Dealers

General Motors is releasing Safety Recall N202319030 today. The total number of U.S. vehicles involved is approximately 7,526. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated November 6, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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