



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 6, 2020

Mr. Vincent D'Auria
Regulatory Programs Manager
Volvo Car USA LLC
270 Three Point Drive
Ridgeville, SC 29472

NEF-150SS
20V-681

Subject: Air Bag Inflator Fragments May Strike Driver

Dear Mr. D'Auria:

This letter serves to acknowledge Volvo Car USA LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/S60/2001-2003
VOLVO/S80/2001-2003

Mfr's Report Date: November 4, 2020

NHTSA Campaign Number: 20V-681

Components:

AIR BAGS:FRONTAL:DRIVER SIDE:INFLATOR MODULE

Potential Number of Units Affected: 54,124

Problem Description:

Volvo Car USA LLC (Volvo Car) is recalling certain 2001-2003 S80 and S60 vehicles sold or ever registered in Alabama, Arkansas, Florida, Georgia, Hawaii, Louisiana, Mississippi, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands. The driver side frontal air bag inflator may rupture, sending metal fragments into the passage compartment, when the driver side air bag is deployed.

Consequence:

Metal fragments can strike vehicle occupants increasing the risk of serious injury or death.

Remedy:

Volvo Car will notify owners, and dealers will replace the driver side air bag, free of charge. The recall is expected to begin January 4, 2021. Owners may contact Volvo Car customer service at 1-866-870-2046. Volvo Car's number for this recall is R10058.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement