



November 6, 2020

IMPORTANT SAFETY RECALL
NHTSA Recall# 20V-680

Dear Transcraft Corporation Dealer,

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Transcraft Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2016-2021 model year Transcraft Platform trailers equipped with certain fork truck kits with adjustable wheel stops.

A complete listing of your trailers impacted by this recall is included with this letter.

Description of Defect:

Adjustable wheel stops installed on certain platform trailers may become detached.

Risk to Motor Vehicle Safety:

If the wheel stop becomes detached while the trailer is in motion, there is an increased risk of crash or injury.

Precautions You Should Take:

The condition of the wheel stops typically will not be apparent during routine inspections. A visual inspection is needed to see if the wheel stops are becoming detached. We feel that this inspection should take place as soon as practical, but not to exceed your normal PM cycle.

Remedy:

Enclosed with this notification is Safety Bulletin "B20016", and a list of the affected equipment. The equipment listed within, should be inspected and remedied per the instructions described in bulletin B20016. This repair should take approximately 4 hours and will be performed at no cost to the owner. The owner may perform this recall and be reimbursed by Transcraft Corp., or you may contact your nearest Transcraft or Wabash National Warranty Provider for assistance. If you need help finding a Warranty Provider, please contact the Transcraft Warranty Department at 877-489-9020 opt. 4, Monday – Friday, 7:00am – 4:00pm, CT.

If this repair has been performed at cost to the owner prior to receipt of this notification, the owner may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact the Transcraft Warranty Department at 877-489-9020 opt. 4, Monday – Friday, 7:00am – 4:00pm, CT.

Further Assistance:

If your affected trailers have not been repaired within a reasonable amount of time after this defect notification, or if you have additional questions regarding this recall, please contact the Transcraft Warranty Department at 877-489-9020 opt. 4, Monday – Friday, 7:00am – 4:00pm, CT.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

Complaints:

You may also submit complaints to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if it is believed that the defect has not been remedied without charge or within a reasonable time.

We apologize for the inconvenience caused by this safety recall.

Thank you,

Mike Jones
Warranty Manager
Wabash National
1000 Sagamore Parkway S
Lafayette, IN 47905