

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 12, 2020

Ms. Hanah Klodzinski Recall Compliance Coordinator Thor Motor Coach PO Box 1486 Elkhart, IN 46515

Subject: Transfer Switch May Malfunction

Dear Ms. Klodzinski:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KL

20V-679

Makes/Models/Model Years:

FOUR WINDS/MONTECITO/2010-2011

Mfr's Report Date: November 4, 2020

NHTSA Campaign Number: 20V-679

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 59

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2010-2011 Montecito 38D, 38E, 40J, 42B, 42C motorhomes, equipped with an Iota ITS-50R transfer switch. The transfer switch may experience a heat related failure due to being exposed to high electrical loads when used in higher ambient temperatures.

Consequence:

If the transfer switch continues to be used, it can increase the risk of a fire.

Remedy:

TMC will notify owners, and dealers will replace the Iota ITS-50R transfer switch with a different brand of switch, free of charge. The recall is expected to begin January 3, 2021. Owners may contact TMC customer service at -877-855-2867. TMC's number for this recall is RC000205.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

