



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL

November 10, 2020



Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#9830-1 20V677

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2019 & 2020 Wonder motorhomes manufactured between May 8, 2018 & May 15, 2020 fail to conform to Federal Motor Vehicle Safety Standard

Description of Safety Defect:

The Firefly Integrations G9 Electronic control center can fail if excessive voltage is applied, causing the components on the board to become damaged. If too much voltage is applied to the unit and the circuit board becomes damaged, there would be an increased risk of fire and bodily injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the enclosed SOP (Standard Operating Procedures) to perform the Recall. If you choose to have your selling dealer or a RV service center perform the recall it will be performed at no charge to you. The time needed to perform the recall is approximately 30 minutes. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#9830-1".

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

1 – Firefly G9 Protection Module
1 SOP03333 (Standard Operating Procedures)