

Part 573 Safety Recall Report

20V-677

Manufacturer Name : Triple E Recreational Vehicles**Submission Date :** NOV 03, 2020**NHTSA Recall No. :** 20V-677**Manufacturer Recall No. :** CA#9830-1**Manufacturer Information :****Population :**

Manufacturer Name : Triple E Recreational Vehicles

Number of potentially involved : 143

Address : PO Box 1230 Winkler MB

Estimated percentage with defect : 100 %

Canada 00 R6W 4C4

Company phone : 204-325-4361

Vehicle Alterer Information :

Vehicle 1 : 2019-2020 WONDER W24FTB

Descriptive Information : Firefly Integrations filed a recall on the Multiplex G9 Electronic Control Module. The Firefly system was not used in all makes & models we manufactured. The G9 system was only used in this make & model.
The number units affected are 25

Production Dates : MAY 08, 2018 - MAY 15, 2020

Vehicle 2 : 2019-2020 WONDER W24RTB

Descriptive Information : Firefly Integrations filed a recall on the Multiplex G9 Electronic Control Module. The Firefly system was not used in all makes & models we manufactured. The G9 system was only used in this make & model.
The number units affected are 99

Production Dates : MAY 08, 2018 - MAY 15, 2020

Vehicle 3 : 2019-2020 WONDER W24MB

Descriptive Information : Firefly Integrations filed a recall on the G9 Electronic Control Module. The Firefly system was not used in all makes & models we manufactured. The G9 system was only used in this make & model.
The number units affected are 19

Production Dates : MAY 08, 2018 - MAY 15, 2020

Description of Defect :

Description of the Defect : The Multiplex G9 electronic control center can fail if excessive voltage is applied.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An overheated circuit board could create a risk of fire.

Description of the Cause : When the Multiplex G9 ECM is subject to excessive voltage ranges greater than 17 volts, components on the module may become damaged allowing for continuous conduction.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name : G9 Electronic Control Module

Component Description : Electronic Control Module (ECM)

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Spyder Controls Corp.

Address : 7102 - 52 St #10

Lacombe FOREIGN STATES T4L 1Y9

Country : Canada

Chronology :

Firefly Integrations on October 23/2020 notified that they had filed a recall on the Multiplex G9 Electronic Control Module. (Spyder Controls Corp. 20E059)

Description of Remedy :

Description of Remedy Program : Dealers with inventory will be sent an SOP (Standard Operating Procedure) and a protection module will be sent out. Retail Owners will be provided the SOP and the protection module. They will be advised to contact their selling dealer or an RV Service center to have the protection module installed on the G9 system. The Retail owner will be reimbursed or the Servicing center will be paid directly by Triple E RV. A Retail owner or Servicing center will be reimbursed for costs incurred for repair prior to the recall notification.

How Remedy Component Differs from Recalled Component : The remedy component is a highly visible red component with an LED indicator which is affixed to the original Multiplex G9 ECM.

Identify How/When Recall Condition was Corrected in Production : We no longer use the Multiplex G9 system. This component is no longer being manufactured.

Recall Schedule :

Description of Recall Schedule : Notification to the Dealers is expected to occur mid November/2020. Mailing to the Retail Owners notification is expected to occur mid November/2020.

Planned Dealer Notification Date : NOV 16, 2020 - NOV 20, 2020

Planned Owner Notification Date : NOV 16, 2020 - NOV 20, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported